

Flat River Community Library offers contactless holds pick-up. This service is an easy and safe way to pick up library materials. Here's how it works:

- 1. Visit www.flatriverlibrary.org to place items on hold. You may call the library to request items. Please have your library card information available.
- 2. When your materials arrive at the library, you will receive a notice via text, email, or phone call that your items are available. Once available, call the library at 616-754-6359 to set up an appointment for pick-up.
 - a. During this call, you will receive instructions from library staff on where to park for the delivery
- 3. When you arrive at the library and are parked in a curbside parking space, call the library to confirm your arrival and receive your materials. Be sure to have your library card available.
 - a. Library staff will place your materials in a bag and will deliver them to the backseat or trunk of your car.
 - b. Library staff will not accept material returns curbside. All materials must be returned to the library's book drop.

Contactless pick up will be available Monday-Friday from 12:30-5:30 p.m.