

Flat River Community Library

Planning Survey



The Flat River Community Library is celebrating 25 years of service to our patrons! As the community grows, we look forward to the Library growing and thriving as well. Please take a moment to help us plan for the future by sharing your thoughts in this anonymous survey. **Please complete and return by Monday, September 18.**

Library Usage and Services

1. How often do you visit the Library or use the Library's online resources (e-books, etc.)?

- Multiple times a week
- Weekly
- Monthly
- Several times per year
- Never

2. If you use the Library regularly, what keeps you coming back?

3. If you do not use the library regularly, why not? (Check all that apply.)

- It's hard to find what I need
- Library hours aren't convenient
- I buy my own books/use paid streaming service
- Not aware of library or its services
- Discomfort using library services/feel unwelcome
- Transportation
- Internet Access
- Not eligible for library card
- Get information/entertainment elsewhere
- Materials/programs don't meet my needs, are not available when needed
- I use the library regularly

4. What can the library do to better meet your needs?

5. When you made use of the Library in the last year -- either in-person or online -- what services did you or other members of your household use? (Check all that apply and the age level of the person using.)

Activity	Baby/ Preschool	Youth	Teen	Adult
Borrow books, DVDs, magazines and audiobooks, video games				
Access e-books, e-audiobooks or stream videos from Libby, Hoopla, Kanopy				
Use online resources like CreativeBug, LinkedInLearning, etc.				
Borrow hotspots or laptop				
Access Wi-Fi				
Use public computers, print, make copies, scan documents or send faxes				
Attend a program				
Attend or volunteer with the Meet Up and Eat Up summer lunch program				
Work, study, or use our main library space				
Meet or socialize with others				
Use the study room or large meeting room				
Use the local history room/collection				
Get tech or research help				
Make use of other Library services such as the community puzzle, notary services, free COVID tests				
Other (Please specify):				

6. Did you know that the Library currently offers these services?

	Yes	No
Downloadable eBooks, audiobooks & magazines	<input type="radio"/>	<input type="radio"/>
Streaming movies & television	<input type="radio"/>	<input type="radio"/>
Study rooms	<input type="radio"/>	<input type="radio"/>
Online language learning program	<input type="radio"/>	<input type="radio"/>
Used bookstore	<input type="radio"/>	<input type="radio"/>
Copying, printing, faxing, scanning	<input type="radio"/>	<input type="radio"/>
Notary services	<input type="radio"/>	<input type="radio"/>
Research and tech assistance	<input type="radio"/>	<input type="radio"/>
Hot Spots for checkout	<input type="radio"/>	<input type="radio"/>
Video games for checkout	<input type="radio"/>	<input type="radio"/>
Museum passes for checkout	<input type="radio"/>	<input type="radio"/>
Flu Shot clinics	<input type="radio"/>	<input type="radio"/>
Nerf nights	<input type="radio"/>	<input type="radio"/>
Cooking events	<input type="radio"/>	<input type="radio"/>
Teen Advisory Board	<input type="radio"/>	<input type="radio"/>
Library Newsletter	<input type="radio"/>	<input type="radio"/>

Looking Forward....

7. Where would you like the Library to be in 10-20 years?

8. As the Library plans for the next 3 to 5 years, our Strategic Planning Committee would like to determine areas to prioritize. Please rate your interest in the following possible areas of focus for your Library.

	Very interested	Somewhat interested	Not at all interested
Access to hands-on materials for in-house use or checkout (ex. tools, 3D printers, craft supplies, games)			
Off-site or on-demand access to library materials (ex. hold lockers, books on wheels)			
A seed exchange library to provide and share seeds and growing information			
Building development (ex. indoor or outdoor play space, community garden, DIY makerspace, more study rooms, AV recording studio)			

Follow-up and Final Thoughts

9. Do you reside in the city of Greenville, Eureka Township, Fairplain Township or Montcalm Township, or do you live in the Greenville Public School District?

Yes

No (please specify where you live)

10. In what age range are you and the members of your household? Check all that apply.

0-5

6-10

11-17

18-30

31-45

46-60

61-75

76 or older

11. How do you usually find out about community events? Check all that apply.

Social media

Newspaper

Email newsletter

Word of mouth

Flyers around town

Website and online community message boards

Other (please specify)

12. What else would you like to tell us about the library? (Feel free to use the back of this page.)

13. Would you be interested in participating in a focus group to further discuss the library?

Yes

No

If yes, please provide your name and phone number or email address.

Thank you so much for your time and your contribution to the future of Flat River Community Library!